***New Standard + Program Support Features:*** *$995 if paid at once, or $99.50 per month in 12 installments*

*Over the past eighteen months we have invested significantly in infrastructure and phone system updates, more than doubled our personnel, and have developed several new systems to improve performance in these mission-critical service levels!!*

* Unlimited Phone Support
* Unlimited Chat Support
* Unlimited Software Patches and Updates
* New
  + CTCommunities: 24/7 Support portal for colleague and knowledge base help
  + Certified Software Support
  + Upgraded Phone System with improved routing and shorter wait times

**Support Renewal**   
  
Your Standard + support program for 2015 is $99.50 per month or $995.00 annually and will be reflected on your upcoming statement at the same terms (monthly or annually) as your current program. Below is an overview of the program benefits.

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| **Maintenance & Support Benefits: CT Standard +** | |
| Phone Support | Included |
| Live Online Chat Support | Included |
| Software Updates  (Compliance Updates, New Features, Regular Maintenance) | Included |
| CT Communities - 24/7 Knowledge-base Support Portal ($35/seat/yr) | Yes (1 Seat) |
| CT University - 24/7 Training Seat ($99/yr) | Available in Premium + |
| DirectConnect 1:1 Personal Session, Support ($295/6) | Available in Premium + |
| DirectConnect 1:1 Personal Session, IT ($295/6) | Available in Premium + |
| ARRA Certification Support | Available in Premium + |
| 800# Access ($55) | Available in Premium + |
| Phone Que Priority | Not yet avail |
| Detailed Infrastructure Assessment ($150) | Not yet avail |
| Data Conversion ($500-$1,000) | Not yet avail |
| ChiroTouch Maintenance & Support Per Term **Annual Plan:** $995.00 one-time annual payment  **Monthly Plan:** $99.50 per month | |

We care about the success of each and every DC running ChiroTouch EHR solutions and are here to help ensure you receive the software upgrades, support, and training you and your staff need to stay compliant, bill effectively, and avoid rejections or audits.